

How to clean your Smart Board

Cleaning the screen

Follow these instructions to clean the screen without damaging its anti-glare coating or other product components.

CAUTION

- Do not use permanent or dry-erase markers on the screen. If dry-erase markers are used on the screen, remove the ink as soon as possible with a lint-free, non-abrasive cloth.
- Do not rub the screen with dense or rough material.
- Do not apply pressure to the screen.
- Do not use cleaning solutions or glass cleaners on the screen, because they can deteriorate or discolor the screen.

To clean the screen

1. Turn off any connected computers.
2. Turn off the SMART product
 - a. Press the **Power** button on the convenience panel or the remote control for five seconds.
 - b. A slider appears on the screen.
 - c. Move the slider to the right.
3. Wipe the screen with a lint-free, non-abrasive cloth.

Cleaning the touch sensors

The display uses infrared (IR) transmitters and sensors around the display's perimeter between the screen and the frame. Dust buildup on the protective plastic can impair touch performance. Inspect these areas for dust and clean them every week.

CAUTION

- Do not use compressed air to clean the sensors or borders.
- Do not use water or cleaning agents to clean the touch sensors.
- Do not apply too much pressure when cleaning the display because you can damage the plastic.

To clean the IR transmitters and sensors

1. With a clean lint-free, non-abrasive cloth, gently wipe the plastic between the screen and the frame around the perimeter of the display's screen.
2. If dirt still remains, use 50% isopropyl alcohol (IPS) to clean the protective plastic between the screen and the frame.

Replacing the pens

To prevent damage to the display's anti-glare surface, replace a pen if its nib becomes worn (file a Schooldude).